

## **CREDIT CARD FRAUD DETECTION USING MACHINE LEARNING**

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### **ABSTRACT**

A bank or financial services provider issues credit cards, which enable its holders to borrow money to pay for products and services from businesses that accept credit cards. Credit card firms must be able to recognize fraudulent credit card transactions in order to prevent customers from being charged for products they did not purchase. With everything being done online these days, there is a risk of card abuse and potential financial loss. By using machine learning approaches, data science may tackle challenges of this kind. It deals with credit card fraud detection and machine learning modeling of the dataset. Data is the primary component of machine learning, thus modeling previous credit card transactions with the data of those that turned out to be fraudulent is important. Subsequently, the constructed model is employed to identify the fraudulentness of a novel transaction. Sorting out whether or not there was fraud is the goal. Prior to applying a machine learning algorithm to the credit card dataset and determining the parameters and performance measures, the initial phase entails data analysis and pre-processing.

**Keyword:** Machine learning, Natural Language Processing, Artificial Intelligence.

### **1. INTRODUCTION**

Risk of credit determining whether a customer would fail or have her credit collapse is the main focus of the board in banks. For example, the advantages of Taiwanese banks declined due to the overabundance of their important clientele, the land business. At that moment, the banks thought it would be beneficial to broaden their client base in order to gain more benefits. Rather of doing so, however, they began issuing Mastercards and enabling an ever-growing number of individuals to apply for them. Over time, their target clientele turned out to be Taiwan's youth. Due to the poor pay for young people, clients began to miss payments, and by February 2006, the total amount owed on Mastercards and other money cards was over 260 billion USD. This gave rise to several problems in Taiwan. Rates of self-destruction and other illegal activities started to rise in an effort to pay back the bank advances. It would have been considerably more effective and beneficial to predict the clients' needs before issuing them Mastercards based on certain characteristics. This would have helped avoid huge obligation problems. Banks currently look at hazard forecasting using a variety of order tactics, such as naive bayes and NLP. In the financial industry, FICO rating cards are a common risk management tactic. They use the personal information and data provided by customers to

predict future defaults and Mastercard borrowings. The bank would then have the option of deciding whether to grant the nominee a visa. Financial evaluations are a fair way to gauge the extent of risk.

The acceptance of credit, including credit cards, is essential to the modern economy. In today's globalized world, using a credit card is commonplace, especially in developing countries like India. For moneylenders, approving credit continues to be a problem as it's hard to predict which customers will be a good credit risk and who won't. This is particularly true in developing countries when the norms and guidelines from developed countries might not be applicable. Thus, it is necessary to look into effective ways for automatic credit approval that may help bankers analyze customer credit. Every month, tens of thousands of credit card applications are submitted to each bank. In order to decide whether to offer a credit card to an applicant or not, banks must personally scan through each of these applications and carefully consider these variables. Owing to the laborious nature of this operation and the increasing probability of inaccuracy with the volume of applications, banks are searching for prediction-based algorithms capable of performing this function efficiently and precisely. In this work, we use a few machine learning methods to predict whether an application will be granted a credit card or denied. In order to better understand the elements that are essential for training the model, we first pre-processed the data and carried out extensive EDA. Furthermore, we have applied 10 machine learning algorithms to these pre-processed data sets in order to determine which model, taking into account the precision-recall trade-off, yields the best accurate findings. The following is the arrangement of the essay. We have discussed the results of our literature review in Section II. We go into great length explaining the complete mechanism in Section III. We also presented, examined, and contrasted the outcomes from several angles. We finished the results and observations at the end.

## 1. OBJECTIVES

The purpose is to construct a machine learning model for Credit Card Fraud Prediction, to potentially replace the updatable supervised machine learning classification models by predicting outcomes in the form of highest accuracy by comparing supervised algorithm.

## 2. LITERATURE SURVEY

Paruchuri Harish [1] Businesses aim to provide their clients with an increasing number of amenities. The ability to purchase products online is one of these conveniences. Customers may now purchase the necessary supplies online, but there is also a chance for fraud by dishonest people. Until the cardholder notifies the bank to restrict the card, thieves can steal any cardholder's information and use it for online transactions. This article presents the various machine learning techniques used to identify this type of transaction. According to the report, the primary problem facing the financial sector that is becoming worse with time is CCF. An increasing number of businesses are transitioning to an online platform that enables consumers to do transactions online. Criminals can use this as a chance to steal credit card numbers or other personal information in order to conduct online transactions. Phishing and Trojan are the most often utilized methods for stealing credit card information. Therefore, to identify such activities, a fraud detection system is required.

Chandini S. B., Rajkumar N., Gagana P Rao, Nisarga K. S., Devika S. P. [2] These days, both public and private sector personnel are increasingly likely to use credit cards. Users make online purchases of consumable durable goods with credit cards, moving money across accounts in the process. Through phishing, Trojan viruses, and other means, the fraudster is tracking down the specifics of the user's transactions and using the card for illicit purposes. Users' sensitive information may be threatened by fraud. We have covered a number of techniques for identifying and stopping fraudulent activity in this essay. This will assist to enhance card transaction security going forward. One of the main problems is credit card fraud, which affects many individuals. Numerous credit card customers are losing their money and private information as a result of these illegal operations. In this essay, we've covered many methods for detecting and stopping credit card fraud. We've also spoken about how to strengthen security against fraudsters going forward to prevent illicit activity.

Hitendra Garg and Akanksha Bansal [3] Credit card transactions are one of the most often used payment methods nowadays. Growing patterns of credit card-based financial transactions also encourage fraud, which results in losses of billions of dollars on a global scale. Additionally, a 35% rise in fraudulent transactions has been noted from 2018. To study fraud detection operations, which involve analyzing behavior or irregularities in the transaction dataset to identify and disregard the suspected person's undesired conduct, a vast amount of transaction data is accessible. To warn the user of fraudulent transactions, the suggested study provides a compressed summary of several methods for classifying fraudulent transactions from different datasets. Online transactions have become the most popular means of conducting financial transactions over the past few decades, rising at a rapid pace. Threats rise in tandem with the expansion of online commerce. Therefore, the proposed work summarizes the many methodologies used to detect the abnormal transaction in the dataset of credit card transaction datasets, bearing in mind the security problem, nature, and anomaly in the credit card transaction. The greatest outcomes are being obtained when the data is balanced in every location.

H. Sangeetha, K. Saran Sriram, R. A. Karthikeyan, S. Abinayaa, and D. Piyush [4] The primary goal of this study was to identify actual credit card theft. For the qualifying data set, we must first gather the credit card data sets. Next, provide the customer credit card questions to test the set of data. Using the currently available data set and the previously assessed data set, the random forest algorithm classification technique is applied [1]. Ultimately, the precision of the outcome information is maximized. Subsequently, several variables will be processed in order to identify factors that influence fraud detection while examining the graphical model's depiction. Based on precision, specificity, adaptability, and accuracy, the efficiency 17 method is evaluated. The Random Forest Algorithm has shown to produce far more effective outcomes.

### 3. EXISTING SYSTEM

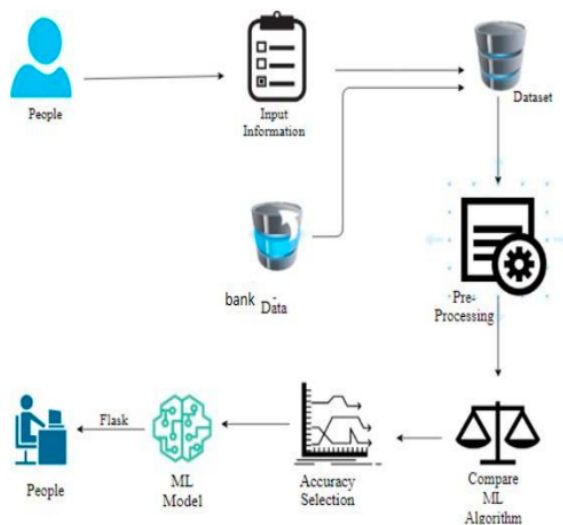
They put up a strategy they called the Information-Utilization-Strategy. INUM the correctness and convergence of an information vector produced by INUM are examined, as well as the initial design. By contrasting INUM with alternative approaches, its originality is demonstrated. In decision space, two D-vectors, or feature subsets,  $a$  and  $b$ , where  $A_i$  is the  $i$ th feature in a data set, are different, yet in objective space, they correspond to the same O-vector,  $y$ . Assume that decision-makers are only given  $a$ , and that  $a$  becomes useless because of an accident or of

her circumstances (such as a difficult extraction from the data set). Decision-makers then face difficulties. However, if they are given access to both feature subsets, they will have more options to choose from that will work best for them. Put differently, decision makers may have greater opportunities to make sure that their interests are well-served if there are more similar D-vectors available in the decision space. Consequently, it is crucial to solve MMOPs with both the greatest number of D-vectors for each O-vector and a decent Pareto front estimate.

#### 4. PROPOSED SYSTEM

The suggested model aims to develop a classification model to classify if its fraud or not. The dataset of prior credit card instances is gathered and utilized to train the computer to recognize the issue. The first phase for comprises the examination of data where each and every column is evaluated and the appropriate measurements are done for missing values and other types of data. Outliers and other values with little bearing are handled. Then pre-processed data is utilized to develop the classification model where the data will be split into two parts one is for training and remaining data for testing purpose. Machine learning algorithms are performed on the training data where the model learns the pattern from the data and the model will deal with test data or new data and categorize whether its fraud or not .The algorithms are compared and the performance measure of the methods are calculated.

#### 5. System Architecture



**Fig.5.1. System Architecture**

#### 6. LIST OF MODULES

- Data Pre-processing
- Data Analysis of Visualization
- Comparing Algorithm with prediction in the form of best accuracy result
- Deployment Using Flask

##### 6.1 MODULE DESCRIPTION

### 6.1.1. DATA PRE-PROCESSING

Validation approaches in machine learning are used to acquire the error rate of the Machine Learning (ML) model, which may be deemed as near to the genuine error rate of the dataset. If the data volume is large enough to be representative of the population, you may not require the validation approaches. However, in real-world circumstances, to deal with samples of data that may not be a genuine representative of the population of supplied dataset. To discover the missing value, duplicate value and explanation of data type whether it is float variable or integer. The sample of data used to offer an impartial evaluation of a model fit on the training dataset while tweaking model hyper parameters. The evaluation becomes increasingly biased when competence on the validation dataset is included into the model setup. The validation set is used to test a particular model, although this is for frequent evaluation. It as machine learning engineers utilize this data to fine-tune the model hyper parameters. Data collection, data analysis, and the process of addressing data content, quality, and organization can add up to a time-consuming to-do list. During the process of data identification, it helps to understand your data and its qualities; this information will help you pick which method to employ to develop your model.

### 6.1.2. Data Validation/ Cleaning/Preparing Process

loading the specified dataset while importing the library packages. Analyzing the variable identification by data type and form, assessing duplicate and missing values, etc. A validation dataset is a portion of data that was withheld from your model's training process. It is intended to provide an estimate of model skill during model tuning. You may utilize processes to optimize the utilization of test and validation datasets during model evaluation. Renaming the provided dataset, removing a column, and other actions are examples of data cleaning and preparation for uni-, bi-, and multi-variate analysis. Data cleaning procedures and methods differ depending on the kind of dataset. Finding and eliminating mistakes and abnormalities is the main objective of data cleaning, which aims to improve the value of data for analytics and decision-making.

### 6.1.3. Exploration Data Analysis Of Visualization

In applied statistics and machine learning, data visualization is a critical competency. In fact, the main focus of statistics is on quantitative data descriptions and estimations. An essential set of tools for developing a qualitative understanding is provided by data visualization. This can be useful for discovering trends, faulty data, outliers, and much more while examining and getting to know a dataset. Plots and charts that are more visceral and stakeholders than measurements of association or significance can convey and illustrate important relationships with the use of data visualizations, provided the user has some topic expertise. Data visualization and exploratory data analysis are whole areas, and it will recommend a deeper dive into of the books listed at the conclusion. When data is presented visually, such with charts and graphs, it may sometimes make sense. In applied statistics as well as applied machine learning, the ability to display data samples and other types of information rapidly is crucial. It will explore the many plot types that you should be aware of when using Python to visualize data and show you how to use them to enhance your understanding of your own data.

- How to chart time series data with line plots and categorical quantities with bar charts.
- How to summarize data distributions with histograms and box plots.

## 7. OUTPUT RESULTS

```

1 import pandas as pd
2 import numpy as np
3 import tensorflow as tf
4 from tensorflow import keras
5 from sklearn.model_selection import train_test_split
6 from sklearn.metrics import accuracy_score, precision_score, recall_score, f1_score, confusion_matrix
7 import matplotlib.pyplot as plt
8 %matplotlib inline
9
10 data = pd.read_csv('/content/test(HAND WRITTEN).csv')
11 test_data = pd.read_csv('/content/train.csv')
12
13
14
15 features = data.drop(["label"], axis=1)
16 labels = data["label"]
17 x_train, x_test, y_train, y_test = train_test_split(features, labels, test_size=0.2, random_state=42)
18 features
19 labels
20 print(features.describe())
21 labels.describe()
22 x_train
23 x_test
24 y_train
25 y_test
26
27 len(x_train)
28 x_train.loc[0].values
29 x_train.loc[20].values
30
31 y_train[0]
32

```

```

33 y_train[20]
34
35 labels.loc[20]
36
37 img = x_train.loc[0].values.reshape(28,28)
38 plt.title('Digit: ' + str(y_train[0]))
39 plt.imshow(img)
40
41
42 print(len(x_train))
43 print(len(y_train))
44 print(len(x_test))
45 print(len(y_test))
46
47 print(x_train.shape)
48 print(y_train.shape)
49 print(x_test.shape)
50 print(y_test.shape)
51
52 features.shape
53
54 x_train = x_train / 255
55 x_test = x_test / 255
56 x_train.loc[0].values
57
58
59
60 model = keras.Sequential([
61     keras.layers.Dense(256, input_shape=(784,)), activation='relu',
62     keras.layers.Dense(128, activation='relu'),
63     keras.layers.Dense(100, activation='relu'),
64     keras.layers.Dense(50, activation='relu'),
65     keras.layers.Dense(30, activation='relu'),
66

```

```

65     keras.layers.Dense(10, activation='softmax'),
66 ])
67 model.compile(
68     optimizer = 'adam',
69     loss = 'sparse_categorical_crossentropy',
70     metrics = ['accuracy']
71 )
72 callbacks = [
73     keras.callbacks.ModelCheckpoint(filepath='model_weights.h5', save_weights_only=True),
74     keras.callbacks.History()
75 ]
76 history = model.fit(x_train, y_train, epochs=20, callbacks=callbacks)
77
78 epoch_accuracy = history.history['accuracy']
79 np.save('epoch_accuracy.npy', epoch_accuracy)
80
81
82 test_loss, test_accuracy = model.evaluate(x_test, y_test)
83 print('Test loss: ', test_loss)
84 print('Test accuracy: ', test_accuracy)
85
86
87 test_predictions = model.predict(x_test)
88 test_predictions[0]
89
90 np.argmax(test_predictions[0])
91
92 y_test[:5]
93
94 predicted_labels = [np.argmax(i) for i in test_predictions]
95 predicted_labels[:5]
96

```

```

96 test_predictions = model.predict(x_test)
97 predicted_labels = np.argmax(test_predictions, axis=1)
98
99 correct_predictions = np.sum(predicted_labels == y_test)
100 total_samples = len(y_test)
101 #Calculate Accuracy
102 accuracy = accuracy_score(y_test, predicted_labels)
103 print('Test Accuracy: ', accuracy)
104
105 #Calculate Precision
106 precision = precision_score(y_test, predicted_labels, average= 'weighted')
107 print('Precision: ',precision)
108
109 #Calculate recall
110 recall = recall_score(y_test, predicted_labels, average= 'weighted')
111 print('recall: ',recall)
112
113 #Calculate F1-score
114 f1 = f1_score(y_test, predicted_labels, average= 'weighted')
115 print('F1 Score: ',f1)
116
117 #Calculate Confusion Matrix
118 conf_matrix = confusion_matrix(y_test, predicted_labels)
119 print('Confusion Matrix: ', conf_matrix)
120
121 model.load_weights('model_weights.h5')
122 np.load('epoch_accuracy.npy')
123
124

```

## 8. CONCLUSION

The analytical procedure starts from data cleaning and processing, missing value, exploratory analysis and lastly model construction and assessment. The best accuracy on public test set is greater accuracy score will be discovered out. This program can assist to detect the Prediction of credit card fraud or not.

### 8.1 FUTURE WORK

Credit card fraud prediction to integrate with cloud model. □ To optimize the job to implement in Artificial Intelligence environment.

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